

SACS Employee Tele-Health Options

If you have a Lutheran Health Physician

Lutheran Health Physicians (LHP) is offering tele-health options to all current LHP patients. Call your current LHP provider at their office number and they will schedule a visit for you and explain how the visit will take place. If you do not have an LHP physician and would like to find a LHP physician call 844-546-3627 and we will work to find a physician that is accepting new patients.

Visits available via this service:

- Acute/Sick Visit
- Follow-up Visit
- Hospital Follow-Up
- Routine Office Visit
- Transfer from a COVID-19 Triage Line

Visits *Not* Available:

- Physicals
- Well Child
- In Office Procedure
- Injections
- Gyn Care

These visits will be billed to your group health insurance plan and all co-pays and deductibles would apply.

Non-LHP Physician Option: Virtual Health Connect

You will need to:

- Download the VirtualHealthConnect app or visit their website: <http://www.virtualhealthconnect.com/>
- Create an account. You will need to pay the \$40 fee upfront with credit/debit card. (You may submit a receipt for reimbursement or application toward deductible depending on your plan).
- Choose a physician from the available providers. You can read about the physician to see if you believe it is a good fit for you (the physicians are not LHN physicians and your visit record will not be linked with LHP records).

Visits available via this service:

- Cough/Sore Throat
- Pink Eye
- Bronchitis
- Fever
- Sinus Infection
- Allergies
- Headache
- Flu
- Ear Infection

If you have questions please contact Tim at 260-446-5654

A call to your physician's office or Virtual Visit is the first step for those concerned about COVID-19. Most people with COVID-19 will not need hospital care and should not go to the emergency room for screening, so that ER services remain available for those with the most critical needs. ***However, if you have chest pain, shortness of breath, dizziness, a severe headache or potentially other life threatening conditions, call 911.***